



High Efficiency CLOTHES WASHER Residential Rebate Program- \$200 (rev. 10/2024)



Residential customers may receive a rebate of up to **\$200** for purchasing a qualifying High Efficiency Clothes Washer (HECW)!

Save Energy and Water: Clothes washers account for more than 20% of water used inside the home. Conventional clothes washers can use more than 40 gallons per load (gpl). In contrast, an HECW uses about 18-25 gpl and can hold larger loads! Using an HECW reduces water use and energy consumption. This adds up to savings for you and a big boost for the environment. Replacing old washers with HECW models helps ensure the future water supply is adequate and helps maintain low water rates.

What's in it for the Customer?

SAVE WATER! High Efficiency Clothes Washers use 30-50% less water. Customers with water meters will especially notice a difference. **SAVE ENERGY!** HECWs use less energy to operate. Also, with less water to heat, energy costs can be reduced about 50%, so you save there too. **SAVE TIME!** Better water extraction means less dryer time for more energy savings. Most HECWs have a larger load capacity than conventional washers for even more time and energy savings. **MORE SAVINGS: Save on Laundry Products!** HECWs use less water, so less detergent and softeners are needed. **Save on Clothing!** The tumbling motion of a HECW is gentler on fabrics which helps extend clothing life.

How the Program Works

1. Obtain an application using one of the following methods:
 - **Telephone:** (559) 661-5466
 - **Email:** lmcperson@madera.gov
 - **Web site:** www.madera.gov
 - **FAX:** (559) 661-0760
 - **Drop by our office:**
City of Madera Public Works - Water Conservation Program
1030 S. Gateway Dr., Madera, CA 93637
2. Do not purchase clothes washer until you verify that the HECW you want meets rebate criteria listed in the *HECW Rebate Program Guidelines & Conditions, Clothes Washers Qualifying for Rebates*.
3. Purchase and install the new qualifying High Efficiency Clothes Washer.
4. Submit completed application along with a copy of original dated itemized sales purchase receipt and copy of most recent City of Madera utility bill to the Water Conservation Department at the address listed above.

Learn More about HECWs: Consortium for Energy Efficiency (CEE): <https://cee1.org/program-resources/>

Program Rebate Guidelines and Conditions

Clothes Washers Qualifying for Rebate: (Not all high efficiency appliances qualify for this rebate.)

<https://cee1.org/program-resources/>

- **Qualifies as an ENERGY STAR® labeled appliance.**
- **Meets Consortium for Energy Efficiency (CEE) standards for energy and water consumption standards with a Water Factor of 6.0 or less. Ask your appliance dealer of find qualifying HECWs at the Consortium for Energy Efficiency (CEE) website: <https://cee1.org/program-resources/>**

Who Qualifies?

- City of Madera customers who pay a water utility bill to the City of Madera and who have property within the City service area. (For detail, see **Rebates**)
- Renters or tenants must provide written approval from the property owner or property manager.

Timelines

- Program applies to qualifying High Efficiency Clothes Washers purchased and application submitted on or after 12/1/17.
- Application must be post marked and received within **60 days** of purchase date of qualifying HECW clothes washer

Installation, Inspection, Documentation

- Qualifying HECW must be completely installed at service location listed on the customer's City of Madera water utility bill account. Qualifying HECW must be new; not pre-owned or leased. Qualifying HECW must remain installed at specified location for at **least 36 months**; unless the applicant moves from the premises. In case of a mechanical failure the replacement must also be a High Efficiency Clothes Washers
- HECW must replace a non HECW machine. A replacement of an existing HECW machine or a HECW for a new residence or structure are not eligible for the rebate.
- Rebates may be subject to on-site compliance inspection by City representatives to verify installation of HECW at customer's City of Madera utility account service address.
- Customer must provide a copy of original dated itemized sales purchase receipt of purchase for the qualifying HECW. **Receipt must list manufacturer and model.**

Rebates

- **Rebates will be credited to customer's City of Madera Utility Service account after approval.**
- Level of incentive is **up to \$200** per qualified account.
- Rebates are limited to one rebate per utility billing account. Except residential units such as mobile homes, condos/townhouses, etc, under a shared utility billing account, may receive one rebate for each washer installed in a separate dwelling unit; washers in common laundry facilities are not eligible.
- Commercial and industrial billing accounts are limited to one per utility billing account.

Application and Rebate Approval or Denial

- Customers must fulfill all program guidelines to be eligible for incentives. Incomplete, incorrect or unsigned applications cannot be processed and will be returned to applicant.

Other Considerations

- The City is not responsible for materials delayed or lost by mail.
- Submission or possession of a rebate application does not guarantee receipt of a rebate.
- Funding for this rebate program is limited to available resources. This program shall at all times be subject to change or termination without prior notice. Rebates are processed on a first come, first served basis.
- Offer void where prohibited or restricted by law.
- Customer is responsible for disposal of old washer