



City of Madera

2023/2024

Consolidated Annual
Performance and
Evaluation Report

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CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The 2023-2024 Program Year is the fourth year of the City of Madera's current Consolidated Plan (2020-2024) and accounts for projects and activities undertaken between July 1, 2023 and June 30, 2024. The 2023 PY consolidated Annual Performance and Evaluation Report (CAPER) describes the City's progress towards achieving the strategic goals identified in the Consolidated Plan and Program Year (PY) 2023 Action Plan and presents outcomes of the projects and activities undertaken with Community Development Block Grant (CDBG funds available to the City of Madera.

Major initiatives and highlights proposed and executed throughout the program year are as follows:

1. Madera Rescue Mission- The Madera Rescue Mission provided wrap around homeless services to 368 individuals.
2. CAPMC Continuum of Care (CoC) Program – The CAPMC CoC program addressed community challenges created by homelessness, coordinated case management, intake, and referrals with the local and regional collaboration of homeless service providers, input and accessed data to the Homeless Management Information System and represented Madera in the Fresno/Madera Continuum of Care.
3. O.L.I.V.E. Safe House – OLIVE successfully provided individualized care to 20 victims of human trafficking.
4. Madera Coalition for Community Justice Youth Environmental Stewardship served 26 youth in the area of community environmentalism.
5. Madera County Association of Realtors was able to assist one family with down payment assistance, allowing them to purchase their first home.
6. Project Run Madera was able to assist 397 high school students with running shoes and apparel.
7. The City of Madera Parks Department served 344 senior citizens by providing various extracurricular activities and congregate meals.
8. Community Action Partnership Housing Stabilization was able to assist 1 individual prevent homelessness by providing hotel housing assistance.
9. The restoration of McNally Park was completed. Improvements included basketball courts and general park amenities. It is anticipated this park will benefit around 2000 Madera Residents.
10. The replastering of the City of Madera's Centennial pool was also completed. It is anticipated approximately 7,5000 Madera residents will be served.
11. The improvements to the Engineering front counter are underway. Upon completion, an anticipated 1,271 Madera residents will benefit from such improvements
12. The Clinton Street Sewer project is underway. Approximately 3,034 Madera residents will benefit from these improvements.
13. The City's Public Works Department has made great progress with the Sidewalk project. They have rehabilitated approximately 5,851

linear feet of sidewalks.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Access to Affordable Housing	Affordable Housing	CDBG: \$ / RLF: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	200	0	0.00%	0	0	N/A
Access to Affordable Housing	Affordable Housing	CDBG: \$ / RLF: \$	Other	Other	20	0	0.00%		0	
Administration	Administration	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	20000	0	0.00%	0	0	N/A
Administration	Administration	CDBG: \$	Other	Other	0	0	N/A	2	0	0.00%
Enhance Economic Well-Being	Non-Housing Community Development	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	10	0	0.00%	0	0	N/A

Enhance Quality of Infrastructure	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	9500	N/A	12686	9500	74.89%
Enhance Quality of Infrastructure	Non-Housing Community Development	CDBG: \$	Other	Other	1500	0	0.00%	0	0	N/A
Improve Access to Services	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	344	N/A	0	344	344%
Improve Access to Services	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	741	N/A	6095	741	12.16%
Improve Access to Services	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	1	N/A	0	1	1%
Improve Access to Services	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Direct Financial Assistance to Homebuyers	Households Assisted	0	1		0	1	1%

Improve Access to Services	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Other	Other	840	0	0.00%	0	0	0
Prevent and Reduce Homelessness	Homeless	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	389	N/A	0	389	389%
Prevent and Reduce Homelessness	Homeless	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	167		0	167	167%
Prevent and Reduce Homelessness	Homeless	CDBG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	167		0	167	167%
Prevent and Reduce Homelessness	Homeless	CDBG: \$	Homelessness Prevention	Persons Assisted	300	1	0.33%	222	1	0.45%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

Each of the goals listed in the above charts are indicative of the programs the City assisted to address the specific objectives identified in the 2023-2024 Annual Action Plan. In terms of the City’s use of funds towards the highest need area (housing and homelessness), the City continued diligent efforts in filling these local gaps. A portion of the City's CDBG Administration allocation funded the Community Action Partnership of Madera County (CAPMC) local and regional homeless services coordination and participation in the Fresno Madera Continuum of Care (FMCoC).

The Madera Rescue Mission was able to assist in homeless prevention and other services to 368 unduplicated individuals.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	12705
Black or African American	1,300
Asian	561
American Indian or American Native	396
Native Hawaiian or Other Pacific Islander	2
Total	14964
Hispanic	7,410
Not Hispanic	2,181

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The CDBG program serves residents of all races and ethnicities. In the “White” category 5,536 residents identify as “Other” in the demographic information collected by subrecipients. For purposes of ensuring these individuals were represented, they were placed in the “White” category. CDBG and all other federal and state funds committed to activities within the City of Madera include a directive to serve low- and moderate-income persons and households within the community. The City will continue to assess outreach, intake and delivery of projects/activities to reach and accommodate the targeted population.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	1,657,949	2,411,584
Other	public - federal	0	
Other	public - state	0	

Table 3 - Resources Made Available

Narrative

CDBG funds were expended toward public service activities and administrative costs. There was significant progress made in Capital Improvement Projects during the 2023-2024 Program Year. Projects funded during previous PY's were completed, significantly increasing the amount expended during the PY. A significant portion of the remaining fund balance was expended during the PY 2023-2024.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
City of Madera City Limits	100	100	

Table 4 – Identify the geographic distribution and location of investments

Narrative

All funds were expended within CDBG eligible Census Tracts. Capital Improvement projects completed include the McNally Park Project and the rehabilitation of the City's Centennial Pool Project. Other projects funded with previous years' allocations are underway and expected to be completed on or before June 30, 2025.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The majority of the subrecipients have secondary resources to maximize their CDBG funding award. Resources made available to carry out CDBG-funded subrecipient activities include sources from the Fresno/Madera Area Agency on Aging, Local Workforce Innovation and Opportunity Act, CalWORKs, Department of Rehabilitation, Local Transportation Funds and Development Impact Fees. In addition, some subrecipients receive donations and utilize in-kind volunteers.

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	200	368
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
Total	200	368

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	0	0
Number of households supported through Acquisition of Existing Units	0	0
Total	0	0

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

Although the City of Madera met goal of number of homeless assistance, the City understands the importance of affordable housing. No applications were received for this specific project so the City will work on citizen participation and notifying the community about CDBG Funds.

The City hoped to resume the First-Time Homebuyer Assistance Program as well as the Owner-Occupied Rehabilitation Program. Unfortunately, due to staff turnover staff were unable to fulfill this goal. Staff remains dedicated to ensuring both programs resume during the 2024-2025 PY.

Discuss how these outcomes will impact future annual action plans.

The City recognizes the ongoing need to support affordable housing and work toward preventing/reducing homelessness. The demand in affordable housing programs continues. Continuous changes in the housing market have resulted in the First-Time Home Buyer Assistance Program to be highly sought. The increase in home appraisals results in higher down payment costs, creating a burden for residents trying to purchase a home. The City will continue to seek partnerships with affordable housing developers to provide the affordable housing units needed.

Moving forward, the City will continue collaborating with local agencies to maintain local needs at the forefront. During the process of developing future Annual Action Plans, identified needs will be shared during the public participation process. The City will also share the identified high priority needs to the public. Further, the City will continue its efforts in obtaining additional grants that will directly support this need. During PY 2023-2024, the City began implementation of the Permanent Local Housing Allocation Program (PLHA). This is a five-year grant. The first year focuses directly on homeless assistance and so far has assisted a total of 82 unduplicated persons and provides subsidy to four housing units.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	0
Low-income	2	0
Moderate-income	0	0
Total	0	0

Table 7 – Number of Households Served

Narrative Information

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CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)
Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

The City collaborates with the Madera Homeless Coalition. This coalition consists of representatives from the Department of Social Services, local faith-based organizations, Madera Food Bank, Madera Rescue Mission, the Madera County Sheriff's Department, and the Madera Police Department. The Community Action Partnership of Madera County leads the Coalition and represents the region on the Fresno Madera Continuum of Care (FMCoC). The FMCoC coordinates an active multi-disciplinary team. Efforts to meet specific objectives for reducing and ending homelessness are evaluated. The outcome of this evaluation determines the direction taken to reach out to support the homeless. The City recommended that the PLHA funds awarded to the City be distributed to the Madera Rescue Mission (Rescue Mission) for homeless emergency shelter services. .

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Addressing the emergency shelter and transitional housing needs of homeless persons

The City collaborates with CAPMC who is an active member of the FMCoC. The FMCoC is the organization responsible for the Fresno & Madera Regional 10-Year Plan to end Homelessness. The FMCoC meets the requirements of the United States Department of Housing and Urban Development (HUD), to provide a comprehensive coordinated homeless housing and services delivery system. The FMCoC assisted homeless persons in making the critical transition from homelessness to independent or supportive permanent housing, accessing education, health and mental health services, employment training, and life skills development CAPMC also has a Housing Stabilization program which helps individuals get matched to permanent housing.

Additionally, the City works in close partnership with the Madera Rescue Mission which provides vital services to individuals and families that find themselves without a home. The Mission provides meals, lodging, 9/12 months of in-patient Recovery Program, and additional services designed to prepare individuals to re-enter the community. Also, as previously stated, the City began implementation of the PLHA grant which focuses on homeless assistance.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that

address housing, health, social services, employment, education, or youth needs

Resources were provided by the Madera County Department of Social Services through CalFresh, CalWorks, Medi-Cal, General Relief and other programs. In addition, Madera residents have access to facilities in adjacent larger cities and counties that have community care facilities and supportive housing beds for people with health-related needs.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The partnerships developed between the FMCoC members and other agencies allow service providers to coordinate efforts to assist those experiencing homelessness make the transition to permanent housing and remain permanently housed as quickly as possible.

Operated by the Madera Rescue Mission, MAP (Multi-Agency Access Program) is an integrated intake process that connects individuals facing homelessness and connects them with housing. In addition, MAP connects those homeless facing challenges with behavioral health, substance abuse, physical health and/or mental health to the appropriate social services.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The Housing Authority of the City of Madera (HACM) receives Federal and State funding for the HACM's Section 8, Public Housing, Farm Worker Housing, and Pomona Ranch Migrant Housing Center. The HACM receives annual allocations of Federal and State housing funds. The annual allocations for both are insufficient to address the extent of households paying more than half of their income for rent or living in substandard housing and for providing additional public housing. A portion of the HACM's budget is allocated to maintenance thereby addressing health and safety needs of their public housing units.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

All Public Housing families are invited to participate in becoming a Resident Advisory Board (RAB) member. The members take on an important role in the policy, procedures, and program implementations. RAB members make recommendations regarding the development of the Agency Plan or any significant amendments or modifications to the Agency Annual or Five-Year Plans. All Public Housing participants are invited and encouraged to participate in the Family Self Sufficiency (FSS) program. This program encourages families to become homeowners.

Families in the FSS and Resident Opportunities and Self-Sufficiency programs are provided information on training and employment opportunities and other community resources. At the time that a family moves into a Public Housing unit, a survey is given to them to see what kinds of supportive services would benefit them.

Actions taken to provide assistance to troubled PHAs

Not Applicable. HACM is not designated as a "troubled" agency.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City of Madera meets the California Department of Housing and Community Development objectives and strategies as follows:

Access to Opportunity

Outreach and Engagement: Engaged in campaign or other approach to combat NIMBYism--Housing Element and Zoning Ordinance support a variety of housing supply.

Ensure language access (e.g., translations and multi-lingual staff) in dominant languages in materials and at meetings)--Bilingual (English and Spanish) public meeting and hearing announcements are published and posted. Availability of translation is verbally announced during the public hearings. posted. Bilingual staff is available during each public meeting.

Support strategies to facilitate leadership development (improving capacity to engage in local decision-making) The Citizens' Police Academy facilitates leadership development. Non-profits are awarded funds for youth and parent engagement activities. The Citizens' Leadership Academy also facilitates citizens learning and understanding of local government operations through a cohort of Department heads.

Recruit residents from neighborhoods to serve or participate in boards, committees and other local government bodies. The City Council is elected by district and the Mayor is elected at-large. The City Council approves the appointment of members from each district as recommended by the Mayor to boards, committees, and other local government bodies.

Meetings are conducted at suitable times, accessible to people with disabilities and public transit with interpretation and translation services. Meetings are held in the evenings in locations accessible to persons with disabilities and interpretation/translation services provided.

Actively seek a variety of funding opportunities such as rehabilitation, parks, transit and active transportation. Staff actively seeks funding sources to rehabilitate homes, develop parks, expand transit, and provide pedestrian and bicycle transportation.

Seek funding to prioritize basic infrastructure improvements while mitigating displacement and increased costs to vulnerable populations (e.g., seniors, persons with disabilities and farmworkers)--Staff actively seeks funds to improve infrastructure in disadvantaged areas of the City. No displacement or increased costs are associated with these improvements.

Target acquisition and rehabilitation of vacant and blighted properties. Staff actively seeks funds for infill development.

Affirmatively market or take other actions to promote use of housing choice vouchers in high opportunity areas--The HACM promotes the use of housing choice vouchers citywide.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

In Program Year 2023/2024, the City funded programs and activities to address underserved needs as follows:

- CAPMC coordinated local and regional efforts to address homelessness through Fresno Madera Continuum of Care.
- Madera Rescue Mission provided emergency and transitional shelter to the homeless, single individuals, and low-income families.
- OLIVE Charitable Organization partnered with local law enforcement and other agencies to identify, rescue and rehabilitate victims of sex trafficking.
- Project Run helped provide running gear to students in the community.
- City of Madera Public Works worked diligently on sidewalk ADA improvements in several low/moderate income neighborhoods.
- City of Madera Parks Department finished improvements at McNally Park.
- City of Madera Parks Department replastered the community pool.
- City of Madera Parks Department initiated improvements to the Frank Bergon Senior Center.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

All City capital improvement projects follow lead-based paint safety regulations and policies.

The City and sub recipients provide lead-based paint testing as required by funding sources for residential rehabilitation and acquisition.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City provided assistance to at-risk youth and their families. Mentorship, social activities, leadership strategies and multiple resources were provided to these individuals and families to help them achieve more stable and healthy lives.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City's CDBG-funded programs are administered by the City's Grants Department. This Department works collaboratively with other City Departments such as Planning, Community Development, Engineering, Finance, Building, Public Works, and Parks. The demands of the administration of the CDBG program required staff to focus on recruitment and training of new staff. However, the City understands the importance of networking within the community and remains committed to resume such practice during PY 2024-2025.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City will continue to meet with HACM staff during PY 2024-2025 in an effort to meet the local needs of public housing residents and bridge the social service gap.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The City has continued to comply with antidiscrimination requirements, including all applicable Federal regulations as demonstrated in the City's application for Community Development Block Grant, HOME, and other Federal funds, implement policies and programs identified in its Housing Element and implement Zoning Ordinance amendments necessary to further fair housing and implement the recommended actions in the City of Madera ADA Self-Evaluation and Transition Plan to modify its policies, practices, and procedures to avoid discrimination against people with disabilities.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City of Madera staff is available to offer assistance and answer questions from sub-recipients. At minimum, City staff contacts each sub-recipient on a quarterly basis upon the submission of quarterly reports, invoices, and any related matters. Staff works with departments issuing CDBG-funded RFPs to ensure minority business and Section 3 outreach and compliance is included. City staff also did onsite monitoring for every subrecipient in October of 2023.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Pursuant to HUD public noticing requirements, the CAPER was made available for public review and comment for a two-week period. Public notice of the comment period was published in the Madera Tribune, on the City Website and on social media. Notices were also provided to the HACM and the Madera County Library.

The draft caper was available on the City's website at www.madera.gov. Copies were also available at Madera City Hall in the Grants Division office. The public was invited to submit comments directly to staff during the comment period.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

Community outreach efforts with citizens were meaningful and informed when developing the Action Plan. Community input was prioritized in the development of the Action Plan. The goal was to determine what residents considered to be the most pressing local needs and determine which needs should be supported by CDBG funds.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No.

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	1	0	0	0	0
Total Labor Hours					
Total Section 3 Worker Hours					
Total Targeted Section 3 Worker Hours					

Table 8 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					

Other.					
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Table 9 – Qualitative Efforts - Number of Activities by Program

Narrative